

## Quality Policy Statement

Issue: 3 Date: 16/10/02 Procedure No: Qual 2

It is the aim of the Group to ensure that our present and future customers are always satisfied with the products and services we provide. These should be of consistent high quality and meet the requirements of the quality system.

The quality system that the Group operates is designed to meet the requirements of ISO 9000. This system is fully documented in our Quality Manual.

For the system to be effective, there must not be any deviation from these Procedures and instructions without prior authorisation.

Everyone in the Group has an important role to play, with their own specific responsibilities within the quality system.

Achievement of continuously improving quality performance depends on team effort, therefore contribution by everyone will ensure that we meet the obligations we have to our customers.

Signed:



Managing Director

Date:

16/10/02